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**The People at Lucasey Mfg.**

We all know that there is a lot more to manufacturing mounts than punching holes in steel. Manufacturing our quality mounts requires a lot of people all doing their jobs well to get the products made and out the door.

The people at Lucasey Manufacturing are the ones who turn personal communications with our customers into products that are useful. It's been a long time since we did a group picture of the people in front of the building. We managed to get this picture last month so here it is for you to see. We could not get everyone from the shop because it's really busy right now. Every minute that a machine isn't running is time that could be used to make more mounts.

Lucasey  
Manufacturing  
Employees  
June 16<sup>th</sup>, 2010

*The Installers Choice*



Chris



Vivian



Judy

Theresa



Matt

## Personal Communications

Chris Lucasey is seen on the left looking good in a suit. He is the person that provides a connection between the customers, distributors and the family that owns Lucasey Manufacturing. This family-owned business has been in existence for over half a century and has stood the test of time. Chris has been traveling the country, meeting with our distributors, making deals and bringing in the business we need to keep manufacturing going. We've also been to more trade shows this year than in past years due to increased effort by Chris, Vivian and all the people that support them at the shop.

Vivian Trammell is our customer service manager. She's there on the left with a big smile. Vivian, Judy and Theresa (seen below on the left) manage to deal with every order sent to Lucasey efficiently while still talking with everyone on the phone. These are the people that help the customers figure out what they need, answer questions about pricing, quote the cost of shipping and find out how long it will take to get orders processed.

## Technical Support

Here is my opportunity to let you all see a picture of me. There I am below on the left in the glasses. I am the guy that people talk to when they need to know some technical details about the products, need some help with an installation or need some design that we haven't already done.

I hope you have enjoyed seeing all of us in this issue of the Lucasey Mounting Times. There will be more people pictures to come soon.

Mounting Times Editor – Matthew Beall

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